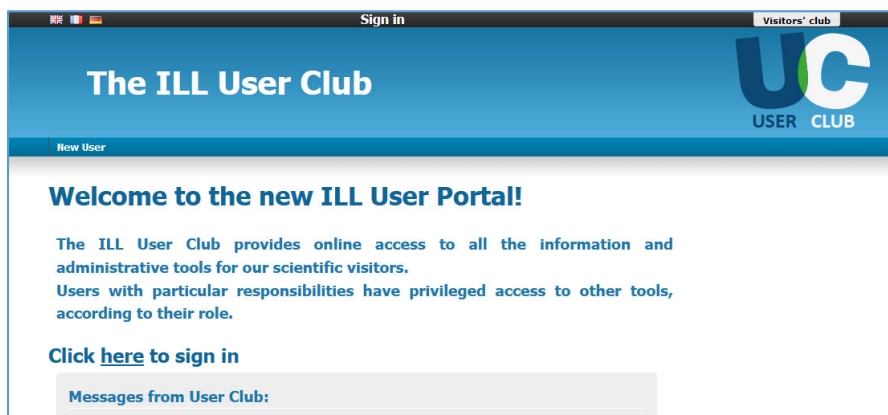


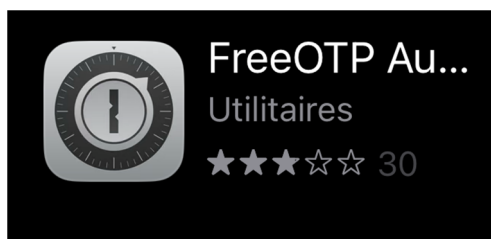
# ILL User Club Double authentication



**To increase the security of our services, a new authentication measure has been put in place when logging into our portal.** This is a mandatory procedure and requires an initial setup on your behalf.

## Using a smartphone

You can login from any computer **providing you have your smartphone with you.** You will need to download a free app for this option.

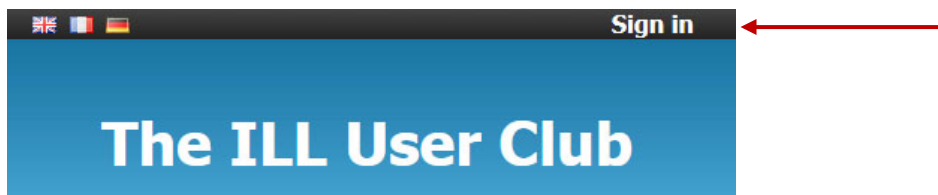


Open the App Store or Play Store on your mobile phone.

Search for and download the app "**FreeOTP**".

*(If you already use a 2-step factor authenticator, it is not necessary to download another one)*

## Configuration and access to services

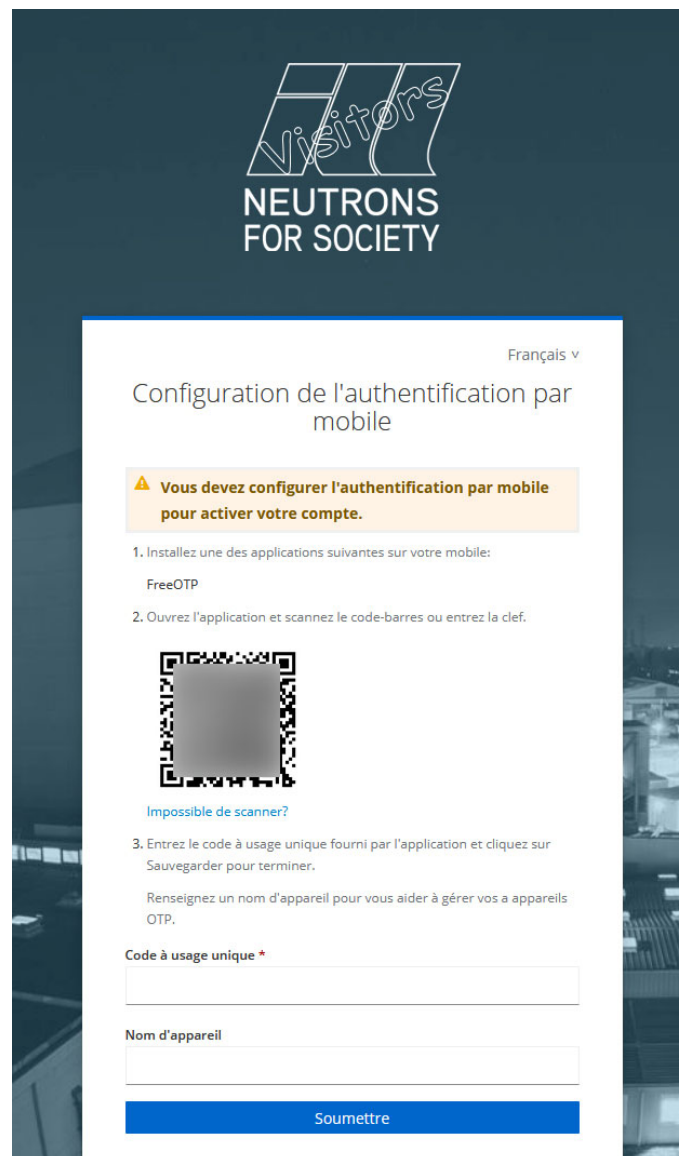


# The ILL User Club

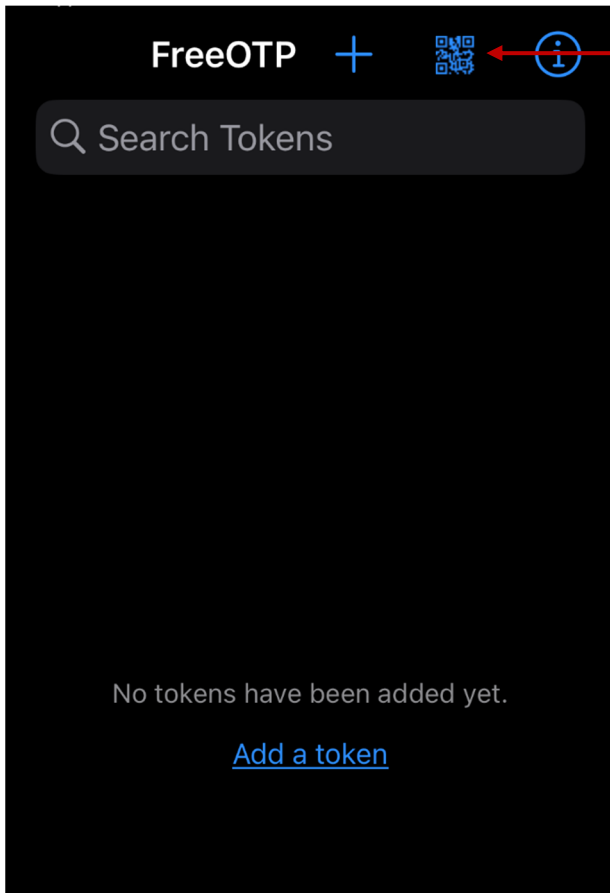
A screenshot of the login page. At the top, there is a logo for 'Visitors' and 'NEUTRONS FOR SOCIETY'. Below the logo, the text 'Connectez-vous à votre compte' is displayed. There are two input fields: 'Nom d'utilisateur' with the value 'lleroux' and 'Mot de passe' with masked characters. A checkbox for 'Se souvenir de moi' and a link for 'Mot de passe oublié ?' are also present. A blue 'Connexion' button is at the bottom.

Click on "**Sign in**" then fill in your username and password.

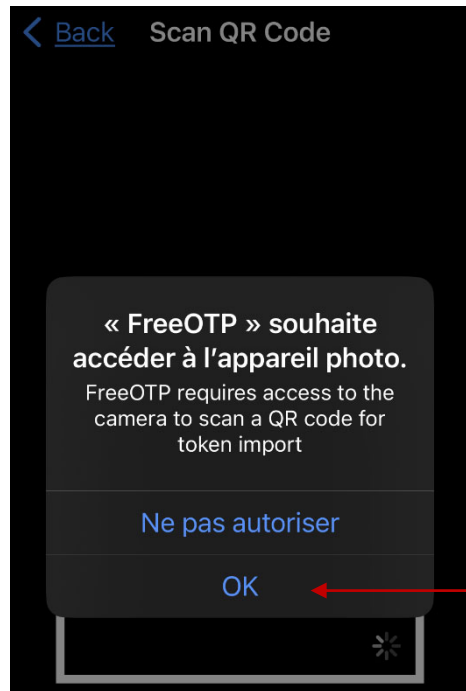
**Another screen for 2-factor authentication will appear.**

A screenshot of the mobile authentication configuration page. The title is 'Configuration de l'authentification par mobile'. A warning message states: 'Vous devez configurer l'authentification par mobile pour activer votre compte.' The instructions are: 1. Installez une des applications suivantes sur votre mobile: FreeOTP. 2. Ouvrez l'application et scannez le code-barres ou entrez la clef. A QR code is displayed. A link 'Impossible de scanner?' is provided. The next step is: 3. Entrez le code à usage unique fourni par l'application et cliquez sur Sauvegarder pour terminer. Below this, there is a field for 'Renseignez un nom d'appareil pour vous aider à gérer vos appareils OTP.' and a field for 'Code à usage unique \*'. At the bottom, there is a field for 'Nom d'appareil' and a blue 'Soumettre' button.

Open your "Free OTP" app then click on the QR code icon.

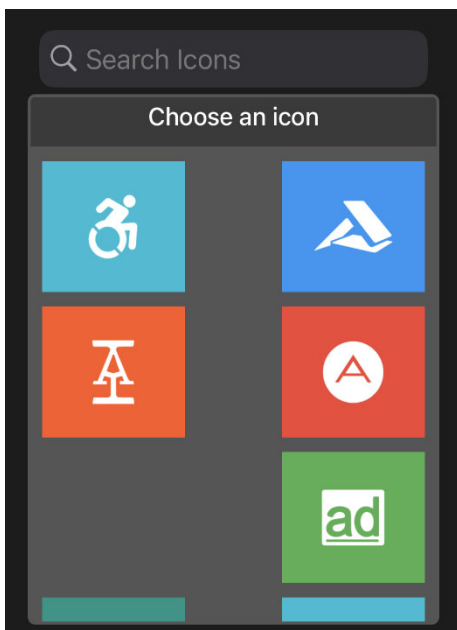


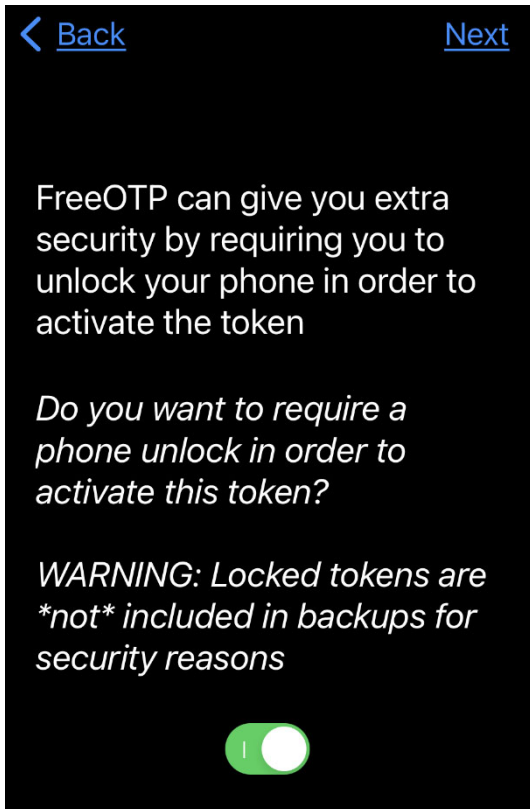
**Authorise** access to your camera if the app requests it.



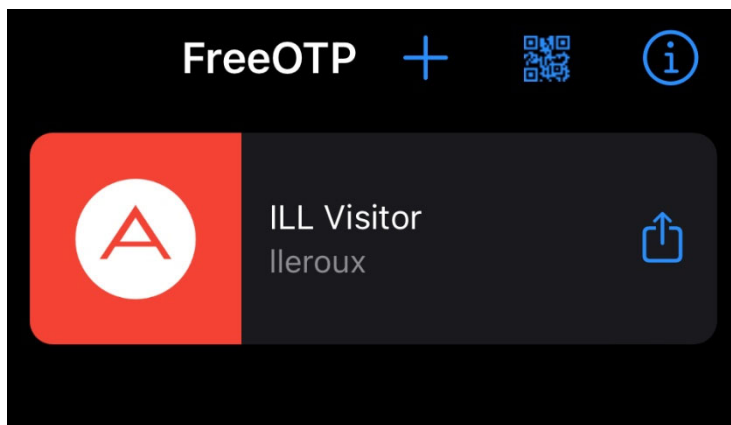
**Scan the QR code visible on your computer screen with your phone camera.**

The app will ask you to choose an icon. Click "**Next**" once you have done this.



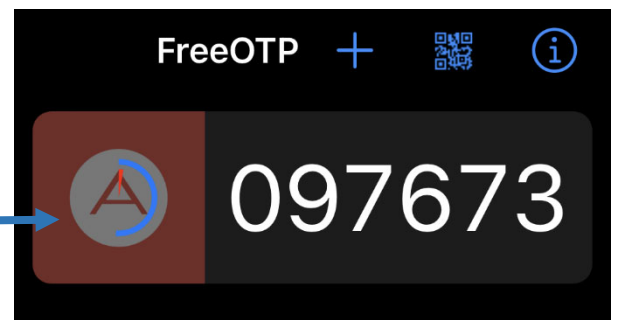


The app will ask you if you want to use an even securer option, requiring you to unlock your phone in order to view the code. **Select this option.**



Your app is now ready.

Click on the token on the screen in order to get your code.  
Be aware that the code regenerates regularly (you can view the remaining time in the icon).





Français v

## Configuration de l'authentification par mobile

**⚠ Vous devez configurer l'authentification par mobile pour activer votre compte.**

1. Installez une des applications suivantes sur votre mobile:

FreeOTP

2. Ouvrez l'application et scannez le code-barres ou entrez la clef.



[Impossible de scanner?](#)

3. Entrez le code à usage unique fourni par l'application et cliquez sur Sauvegarder pour terminer.

Renseignez un nom d'appareil pour vous aider à gérer vos appareils OTP.

Code à usage unique \*

Nom d'appareil

Soumettre

Fill in the code from your app in the field "One-time code" then choose a name for your device for "device name" and click on "submit".

**Please remember to keep your setup for FreeOTP as a one-time code will be required every time you login to the User Club.**

**If for any reason your code is not working, ensure that your mobile phone's clock is set to automatic time.**

**If you are still having problems, contact [club@ill.fr](mailto:club@ill.fr).**