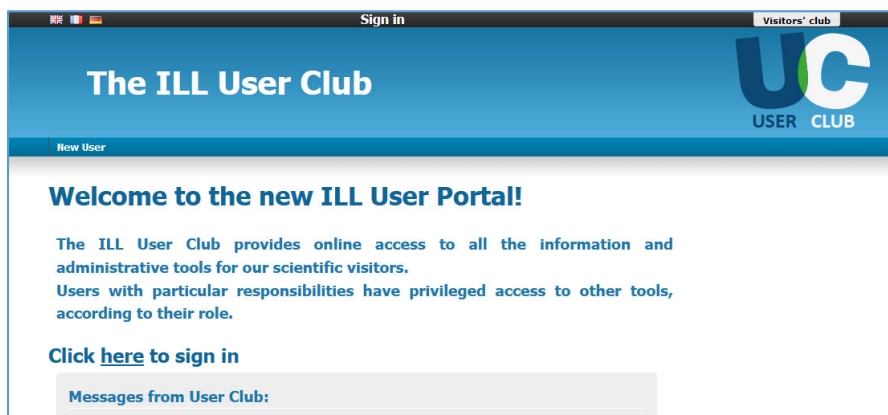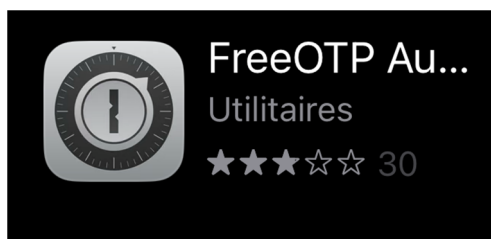# ILL User Club
Double authentification

To increase the security of our services, a new authentication measure has been put in place when logging into our portal. This is a mandatory procedure and requires an initial setup on your behalf.

<u>Using a smartphone</u>
You can login from any computer **providing you have your smartphone with you**. You will need to download a free app for this option.
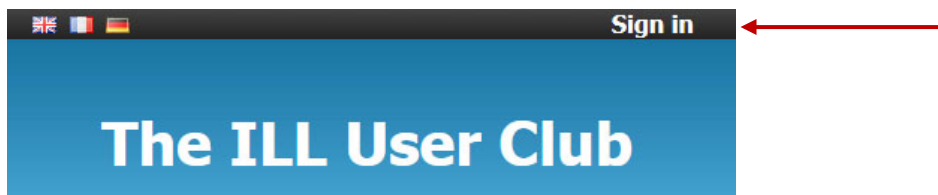

Open the App Store or Play Store on your mobile phone.

Search for and download the app **"FreeOTP"**.

(If you already use a 2-step factor authenticator, it is not necessary to download another one)
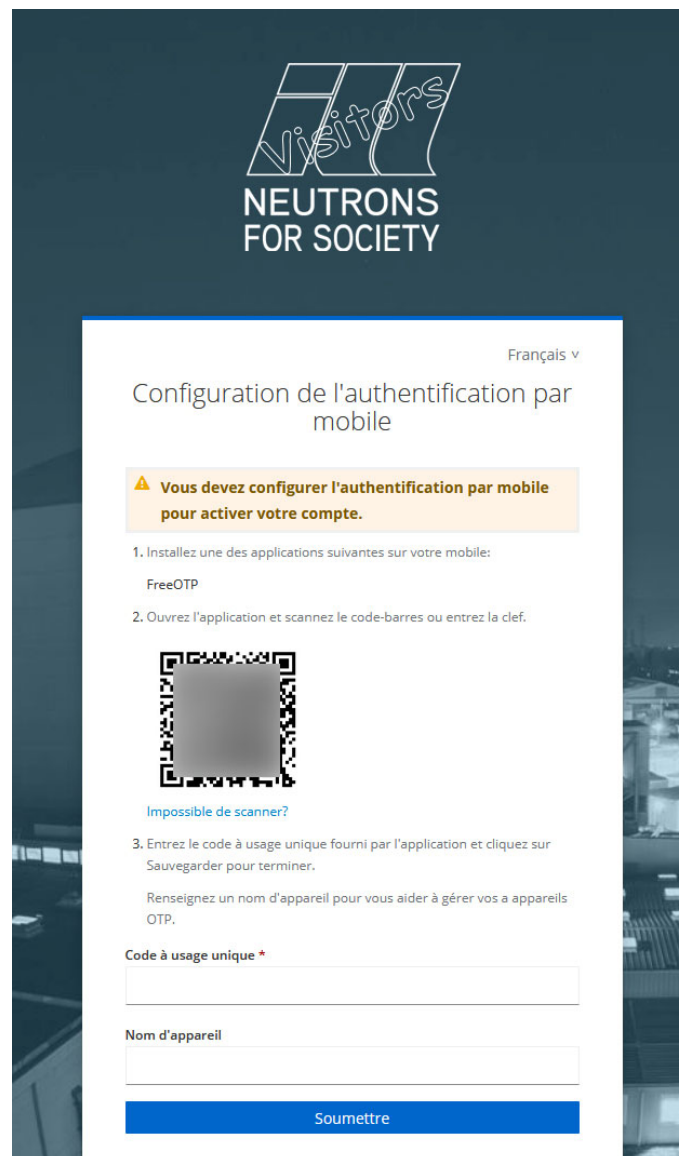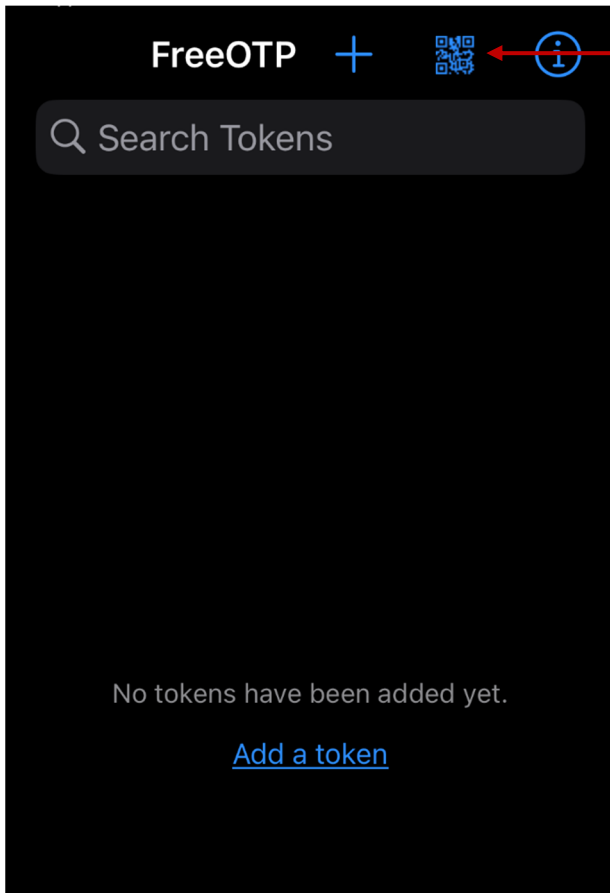
Configuration and access to services

Click on "**Sign in**" then fill in your username and password.

Another screen for 2-factor authentification will appear.

Open your "**Free OTP**" app then click on the QR code icon.
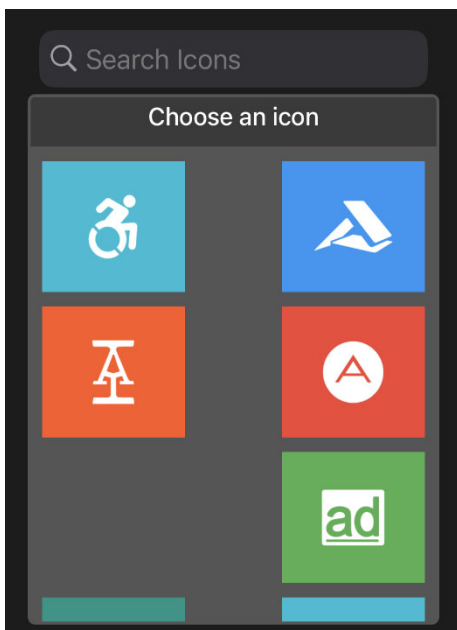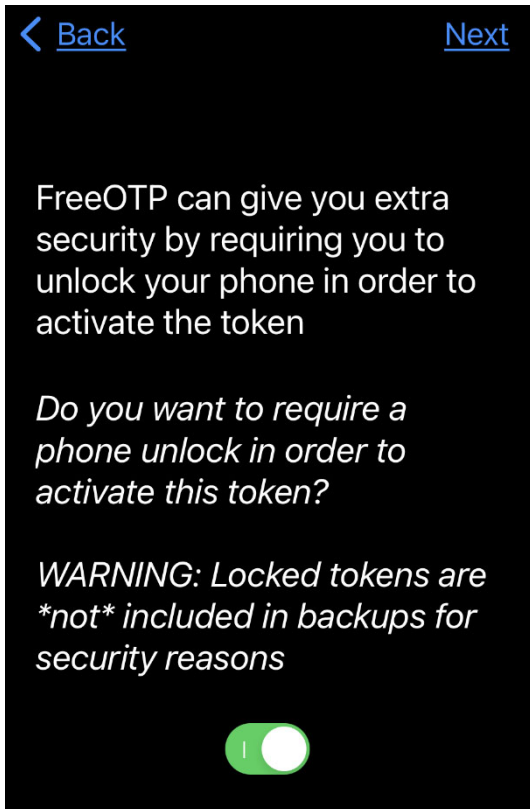

**Authorise** access to your camera if the app requests it.
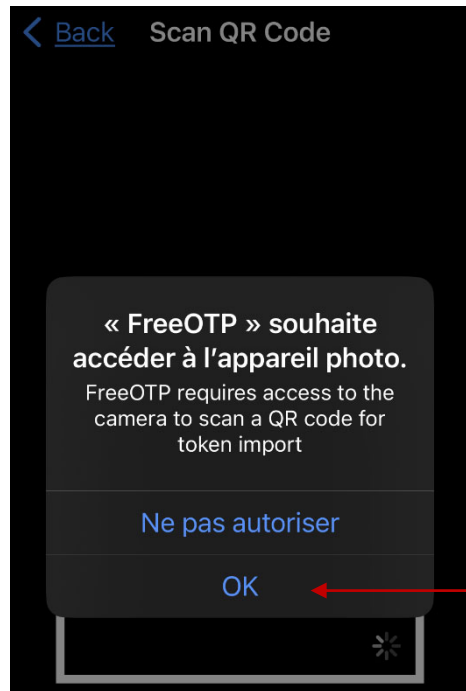
Scan the QR code visible on your computer screen with your phone camera.

The app will ask you to choose an icon. Click "**Next**" once you have done this.

FreeOTP can give you extra security by requiring you to unlock your phone in order to activate the token

Do you want to require a phone unlock in order to activate this token?

*WARNING: Locked tokens are *not* included in backups for security reasons*

The app will ask you if you want to use an even securer option, requiring you to unlock your phone in order to view the code. **Select this option.**

FreeOTP **+** 🔳 ⓘ

ILL Visitor
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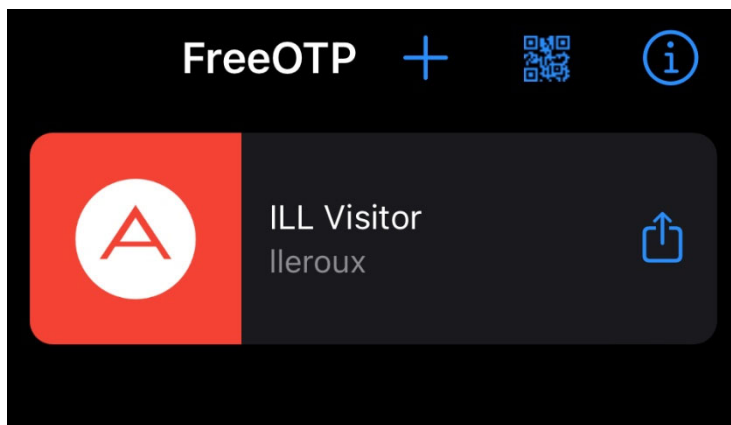
Your app is now ready.

Click on the token on the screen in order to get your code.
Be aware that the code regenerates regularly (you can view the remaining time in the icon).
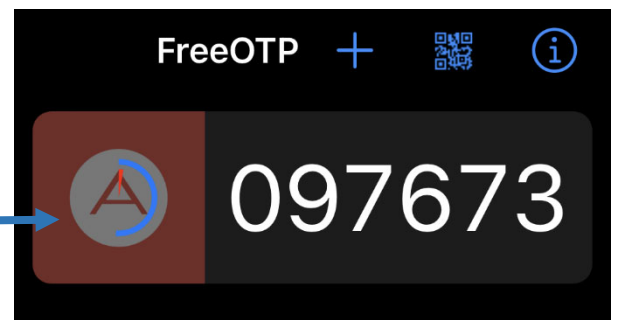
FreeOTP **+** 🔳 ⓘ

Ⓐ **097673**

Fill in the code from your app in the field "One-time code" then choose a name for your device for "device name" and click on "submit".

Please remember to keep your setup for FreeOTP as a one-time code will be required every time you login to the User Club.

If for any reason your code is not working, ensure that your mobile phone's clock is set to automatic time.

If you are still having problems, contact club@ill.fr.